Page 1

## IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEW MEXICO

AIMEE BEVAN, as Personal Representative of the Estate of Desiree Gonzales, deceased,

Plaintiff,

vs. NO: 1:15-CV-00073-KG-SCY

SANTA FE COUNTY, MARK GALLEGOS, Deputy Warden/Acting Youth Development Administrator, in his official and individual capacities, GABRIEL VALENCIA, Youth Development Administrator, Individually, MATTHEW EDMUNDS, Corrections Officer, Individually, JOHN ORTEGA, Corrections Officer, MOLLY ARCHULETA, Corrections Nurse, Individually, ST. VINCENT HOSPITAL and NATHAN PAUL UNKEFER, M.D.,

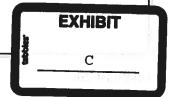
Defendants.

DEPOSITION OF KERRI CRADDOCK, R.N. May 28, 2015
2:03 p.m.
218 Montezuma Avenue
Santa Fe, New Mexico

PURSUANT TO THE FEDERAL RULES OF CIVIL PROCEDURE, this deposition was:

TAKEN BY: MR. LEE R. HUNT Attorney For Plaintiff

REPORTED BY: Arlette McClain, CCR #85
Bean & Associates, Inc.
Professional Court Reporting Service
201 Third Street, Northwest, Suite 1630
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(3020L-AM)



Page 30

9 (Pages 30 to 33)

Q. Did you understand that the patient had been found in the community, essentially, comatose?

A. Yes.

Q. And did you understand that she had received multiple doses of Narcan in the field?

A. I knew she had received Narcan. I did not know the amount.

Q. When you said, yes, you understand she had been, essentially, comatose in the field. What did you understand about that?

A. The monitor tech told me, EMS is bringing a heroin overdose that was found unresponsive in the field, and had Narcan administered, and is now alert and oriented.

Q. When you learned that this was a patient who had been found unresponsive in the field, who needed Narcan, and then became responsive after receiving the Narcan, did you understand that to be a serious drug overdose?

MR. TAYLOR: Form and foundation.

MS. SAFARIK: Join.

A. I understood it to be a drug overdose. I wouldn't clarify whether it was serious or not until I could lay eyes on the patient.

Q. There is a difference in a drug overdose

Page 32 field, was found not breathing and needed Narcan to

be brought back around, and needed multiple doses of Narcan to be brought back around, would that be

something you would consider as a serious overdose?

MR. TAYLOR: Form. Foundation.

MS. SAFARIK: Form.

A. I think that varies amongst your nursing triage. I would say yes, because of the unresponsiveness at the beginning, but I think that varies when the patient comes through the door, whether you would still consider that serious.

Q. And by the time the patient, meaning at triage, which is when you first saw Desiree Gonzales; is that right?

A. Correct.

Q. And at the time you saw her, she was -- it had been after the Narcan, she was breathing on her own, she was alert, she was talking -- she was doing those things at that time, correct?

20 A. Correct.

Q. So she was in a very different condition when she saw you, versus when the EMS arrived on the scene?

A. Correct.

MR. TAYLOR: Foundation.

Page 31

between a drug overdose with a patient who is found essentially comatose, versus one who is brought in that was alert and breathing on their own, isn't there?

MR. TAYLOR: Form and foundation.

MS. SAFARIK: Join.

A. There is. And if a person was alert and oriented it would not be called a drug overdose and would not receive Narcan.

Q. You understood that the drug overdose was serious enough that the, one, the patient was comatose?

A. Yes.

Q. And, two, the patient needed Narcan to be revived; is that right?

A. Correct.

Q. And the question has been asked to other folks, and it doesn't mean anything on you, but of whether or not this was understood to be a serious drug overdose at the time Desiree Gonzales got to the emergency department. Those other folks said, based on the fact she was comatose and needed Narcan to be revived, they considered it a serious overdose.

I guess I just want to ask you that. If, in fact, Desiree Gonzales was unresponsive in the

Q. When did you first see Desiree Gonzales?

A. I saw her as she came through the door of the EMS bay, and they followed me into the room.

Q. Did you take her straight to a room?

A. Yes.

Q. And did you talk to the EMS folks?

A. Yes. They gave me a report.

Q. What did they tell you about her condition?

A. That she was found unresponsive, had been administered Narcan once intranasally, and then the second time intravenously, and was now alert and oriented, and that she had vomited.

Q. Did you see her vomit?

A. I did see her vomit. She vomited in the room.

Q. And there was a note, I think it was from Dr. Unkefer, of vomiting three times in the ER?

A. She vomited quite a bit.

Q. What did the EMS folks tell you about how she was when they found her?

A. The only thing that I can recall is that they said she was unresponsive.

Q. And in your language — in the language of talking with the EMS folks, "unresponsive" means what?

Page 33

10 (Pages 34 to 37)

Page 34 Page 36 1 A. Not responding to verbal stimuli or 1 physical with the staff. 2 physical stimuli. 2 Q. In asking her questions about allergies, 3 3 Q. Did you have an understanding of whether or did she answer your question? 4 not she was breathing when they found her? 4 A. Yes. 5 A. They said she was blue. 5 Q. In your documentation -- let me back up. 6 Q. Based upon what you understood from the EMS 6 When you were in there getting the initial assessment 7 providers giving you the information, was it - would 7 of Desiree, initial triage, and I think you said that 8 8 it be fair to say Desiree Gonzales was in a Dr. Unkefer was also in the room; is that right? 9 condition, initially, that without the Narcan, 9 A. Yes. 10 without medical intervention, she may not have 10 O. Was Dr. Unkefer's scribe also in the room? 11 survived? 11 A. I can't recall. 12 MR. TAYLOR: Form and foundation. 12 Q. Was anybody else in the room other than you 13 MS. SAFARIK: Join. 13 and Dr. Unkefer at that time? 14 Q. Do you know one way or the other? 14 A. There was a Nurse Russel that was in the 15 A. It's quite possible. 15 room. 16 Q. When you first spoke with Desiree Gonzales, 16 O. And what was Russel's role at that time? 17 tell me about that? 17 A. He was helping to get the patient 18 A. I was triaging her, so I was having to ask 18 undressed, and trying to help calm the patient. 19 her the triage questions that are a structured 19 Q. During that initial triage, did the 20 questionnaire that we have to ask. So I was asking 20 patient -- did you put her in a gown? 21 her about her allergy status, if she had any medical 21 A. We put her in a gown, and we placed her on 22 conditions, and her height and weight -- we were 22 the monitor. 23 trying to estimate that. She was vomiting, so we 23 Q. And to put her in a gown, I guess you took 24 took off her top to put her in a gown. She was very 24 off whatever clothes she had on? 25 agitated. She did not want to be there. She was 25 A. I believe we took off her top and put her Page 35 Page 37 1 uncooperative, and had ripped out her IV. 1 in a gown. We did not take her pants off. 2 Q. And let's talk about that for a minute. 2 Q. Do you know if during the initial 3 When she first got to the emergency department, were 3 hospitalization, if at any time the pants that she 4 the police present? 4 had on, if those were taken off of her? 5 A. No. 5 A. I do not know. 6 Q. When did the police get there? 6 Q. Did anybody do any search of Desiree during 7 7 A. I don't know the answer to that. the initial hospitalization to see if she had drugs 8 Q. Were you still working with Desiree when 8 in her pockets or in her shirt, or anything like 9 the police arrived? 9 10 A. No. 10 MR. TAYLOR: Foundation. 11 Q. You worked with her, obviously, in triage. 11 A. I do not know. And as nurses, we usually 12 Did you work with her after triage? 12 do not search the patients. 13 A. No. 13 Q. Did you help her take off the top? A. I believe Russel and I both did, yes. 14 Q. And when you were asking her the questions 14 15 that you described, was Dr. Unkefer there with you? Q. In talking with the EMS folks, did you have 15 16 16 an understanding of how they found Desiree at the 17 Q. At any time did -- you described, kind of, 17 apartment complex where she was? 18 that she was agitated -- one, I guess she was 18 A. As mentioned before, I believe they just 19 throwing up; is that right? 19 found her unresponsive. 20 20 A. Yes. Q. Do you know whether or not they found her 21 Q. At any time did she push you or push your 21 in an ice bath? 22 hands away, or slap your hands, or anything like 22 MS. SAFARIK: Form. Foundation. 23 23 A. I do not. 24 A. She was never physically combative. She 24 Q. Did you ever become aware that at some 25 did try to get up off of the bed, but she was never 25 point Desiree was given an ice bath when she was at

13 (Pages 46 to 49)

Page 46 Page 48 1 1 Richmond Agitation scale? you know what that's based on? 2 2 MR. TAYLOR: Form and foundation. MR. TAYLOR: Form and foundation. 3 MS. SAFARIK: Join. 3 A. Yes. 4 4 A. I do not. Q. And the scale, as I understand it, lists 5 5 Q. And there's also -- this documentation is, three plus, and it uses the phrase out to the side of 6 6 it, "very agitated." And one of of the things under as it says at the top, is 2040. There's another 7 7 documentation. Have you seen your record where you the description is "pulls to remove tubes"; is that 8 8 documented, I think it is the Richmond Agitation right? 9 Scale? A. Correct. 10 10 A. Yes. It's in here somewhere. Q. Based upon your interactions with Desiree 11 11 Q. And I think -- do you recall what your Gonzales, one of the things that you likely would have checked is pulling, removing - trying to remove 12 assessment was of -- on the Richmond scale? 12 13 13 A. I do. I recall that it was agitated. IV tubes; is that right? 14 Q. And, in fact, you, I think wrote, "three 14 MS. SAFARIK: Form. 15 15 plus"? A. Correct. 16 A. I did not write "three plus." The way that 16 Q. Based upon your interaction with Desiree 17 scale is done is are boxes that you check, and it 17 Gonzales, is most likely reason that the computer 18 gives you a score based on what boxes you check. So 18 generated a three plus on the agitation scale, is 19 I do not make up the three plus. 19 because you documented she was trying to remove IVs? 20 20 MR. TAYLOR: Form and foundation. Q. So the three plus -- as I understand it, 21 there is a scale, and from one to four -- do you 21 MS. SAFARIK: Join. 22 22 understand, or is it one to five, or do you know? A. I can't recall. I think the scale that we 23 A. I think it is one to five. I can't 23 have in the triage form is slightly different from 24 24 this one. I believe, with me checking that the remember now. 25 25 Q. And whether or not a patient is one, two, patient was vomiting and, yes, trying to remove Page 47 Page 49 1 three, four, or something, that's based upon your 1 tubes, was partly how that came about, yes. 2 filling out a - on the computer system, checking 2 MR. TAYLOR: When you're done with that, 3 boxes about the patient? 3 can we look at it. 4 A. Correct. 4 MR. HUNT: Yeah, of course. Why don't we 5 5 Q. Based upon your understanding of the take it out of the computer world, since we talked 6 Richmond Agitation Scale, is three plus something 6 about it. 7 more than slightly anxious? 7 Arlette, I'll send it to you, and then we 8 A. I think it is variable, because the boxes 8 can attach it, so it doesn't disappear in space. 9 9 are so set that there's no less or more, so you have Q. (By Mr. Hunt) Going back to the agitation 10 to fall into a category. So I think that is a 10 scale, if we could, and at any point was Desiree 11 variable, plus three agitated. 11 Gonzales screaming at you? 12 Q. Okay. Hold on one second. I'm not 12 A. She was very tearful and did not want to be 13 checking e-mail. Let me show you what I think I'm 13 there. She wasn't screaming at staff, no. 14 showing you. And you tell me whether or not that is 14 Q. And I think earlier you said she was not 15 true, the Richmond Agitation Sedation Scale, and it 15 combative? 16 shows, I guess from zero to four plus; is that right? 16 A. She was not combative. She was trying to 17 A. Uh-huh. 17 get off of the bed and leave. She was trying to pull 18 Q. Is that yes? 18 her IV out. She was very upset about being there. 19 A. Yes. 19 Q. And at any point was she spitting at 20 Q. Have you seen something like this before, 20 people? 21 what you're looking at, meaning a table showing the 21 A. I do not remember any spitting. 22 Richmond Agitation scale? 22 Q. Was she cussing at you? 23 A. I have. 23 A. I can't recall the exact words used. I 24 Q. Does the scale that is in front of you 24 can't recall. 25 appear to be an accurate representation of the 25 Q. As we sit her today, do you remember

14 (Pages 50 to 53)

Page 50 Page 52 Desiree Gonzales cussing at you? 1 1 Do you understand that as well? 2 A. No. 2 A. Yes. 3 Q. Do you remember her cussing at Dr. Unkefer? 3 Q. So if the Ativan was delivered IV, after A. Not to my knowledge, no. 4 the triage, Desiree had not pulled her IV out; is 5 Q. Did you observe Desiree Gonzales screaming 5 that true? 6 at either you or Dr. Unkefer? 6 A. That sounds like it would be true, yes. 7 A. Again, she wasn't screaming, but she did 7 Q. As I understand, in your memory the ER 8 not want us removing her shirt, and was very agitated 8 staff did not insert an IV? 9 by us trying to put the monitor on. 9 A. Not while I was in the room. It could 10 Q. When you were in the room with Dr. Unkefer, 10 definitely have occurred after I left. 11 at any time did he tell you that he wanted to order 11 Q. And the - according to the MAR, it lists 12 Ativan for Desiree Gonzales? 12 the order from Dr. Unkefer for the Ativan is A. He did. 13 13 documented as 2040. 14 O. When did he tell you that? 14 Do you know how in the MAR, the time is 15 A. I don't recall the time. I just know it 15 entered for an order? was at some point while the triage was occurring. 16 16 A. There is a little -- there is a spot when 17 Q. And so, was it a verbal order that he gave 17 inferring a medication that you can backtrack the 18 18 to you? time to the exact time that it was ordered. 19 19 A. Yes. Not a verbal order for me to Q. And so in the record, if in the MAR it 20 administer it myself, but that we would be 20 lists at 2040 the time the medication was ordered, 21 and it lists Dr. Unkefer as the ordering physician, administering Ativan. 21 22 Q. Did you take any action in that, meaning 22 you have every reason to believe that is an accurate 23 did you then go enter it into the system? 23 time, correct? 24 A. I believe I entered it in the system, but I 24 A. Correct. If it's in the MAR, then most 25 did not administer it. 25 likely that is the time it was actually administered, Page 51 Page 53 1 Q. And what did you understand, or did you 1 and therefore that is why they changed the time at 2 2 understand the purpose of giving Ativan to Desiree? 3 MR. TAYLOR: Form. 3 Q. So on this, and maybe it is worth showing 4 MS. SAFARIK: Join. 4 you. 5 5 A. The purpose of the Ativan was to calm her. MR. TAYLOR: I have a copy handy. 6 6 She was very upset. She was trying to leave, and we MR. HUNT: I don't know that we need to 7 7 wanted to calm her down. She was vomiting, so we mark it. 8 wanted to get her at a more relaxed state. 8 MR. TAYLOR: Page 48 of 53. Q. Do you remember Dr. Unkefer or yourself 9 9 MR. HUNT: 47 and 48, actually. I'm 10 talking to Desiree and telling her that you were 10 looking at 47, but both would be helpful. 11 going to give her Ativan? 11 Q. And do you have -- I'll mark as Exhibit 15 12 A. I do not remember. 12 page 47 and 48 of 53 of the initial ED record. 13 Q. Do you remember Dr. Unkefer having a 13 (Exhibit 15 marked.) 14 discussion with Desiree, something to the effect of, 14 Q. So looking at page 47, which is the first 15 "Desiree," or "Ms. Gonzales, we're going to give you 15 page of the exhibit, it lists the order time from 16 a medication to help you calm down. It's called 16 Dr. Unkefer as 2040. Do you see that time? 17 Ativan." Anything like that? 17 A. I do see that time. 18 A. I don't remember. 18 O. And then it lists --19 Q. As we sit here now, do you remember any 19 MR. TAYLOR: I'm sorry, what page did you 20 conversation where Dr. Unkefer told Desiree Gonzales 20 refer to, Lee? 21 that he was going to administer Ativan? 21 MR. HUNT: I referred to page 47, the front 22 A. Not to my knowledge. 22 page. 23 Q. And we can certainly look in the records, 23 MR. TAYLOR: Sorry. I just want to make 24 and I'm happy to do that if you would like, but my 24 sure we're all looking at the same thing. 25 understanding is that the Ativan was delivered IV. 25 Q. (By Mr. Hunt) Looking at page 47, it has